



FINAL TECHNICAL REPORT

1.10.2007 - 24.10.2010

November 2010

Ingrid VANHAEVRE – CRIOC

Marianne DE TROYER - METICES-TEF, ULB

OIVO

Onderzoeks- en Informatiecentrum
van de Verbruikers Organisaties



Foundation of Public Interest
Boulevard Paepsem 20
B-1070 Brussels

CRIOC

Centre de Recherche et d'Information
des Organisations de Consommateurs



5.3.1.	The Framework Paper	24
5.3.2.	The dialogue tool	26
5.3.3.	The mapping tool	26
5.3.4.	The traffic light matrix.....	26
5.4.	Best practices projects catalogue.....	28
5.4.1.	Projects catalogue.....	28
5.4.2.	Other projects	28
5.4.3.	The Health Observatory of the Hainaut province (HOH)	29
5.5.	Project evaluation	31
6.	Interim Financial Report.....	32
7.	Project team	33

© CRIOC © OIVO © CRIOC © OIVO © CRIOC © OIVO © CRIOC © OIVO © CRIOC © OIVO © CRIOC © OIVO ©

3.2.1. Brussels, a complex administrative entity

Brussels is Belgium's capital as well as the capital of the Flemish- and French-speaking Communities. After years of discussions, it has its own institutions since 1989. The Government is composed of 4 ministers: one Minister-President, two French-speaking ministers and two Flemish-speaking. Those ministers are supported by 3 State-Secretaries.¹

The Brussels' Parliament or Brussels Council consists of 75 members divided into two linguistic groups (72 for the French-speaking and 17 for the Flemish-speaking Belgians). They vote the laws (ordinances) for the Brussels-Capital Region and the regional budget and control Government policies.

Three additional institutions are of importance in the Brussels political landscape: the COCOF (Commission of the French-speaking Community), the VGC (Commission of the Flemish-speaking Community) and the COCOM (Common Community Commission). Those institutions are in charge of the implementation on Brussels territory of the Communities' policies related to cultural, educational and person-related matters.

Another important actor in Brussels is the Brussels-Capital Health and Social Observatory, the research department of the College of the Common Community Commission (COCOM).² The Brussels-Capital Health and Social Observatory gathers, analyses and publishes information (e.g. indicators) about health intended to help decision-making for the various actors involved in Brussels health policies (politicians, professionals, associations, etc.); it lends its expertise to actors through various activities; and in its role as a research centre for the Joint Community Commission, the Observatory actively participates as technical representative for Brussels in working groups of the Inter-ministerial Health Conference.

The Brussels-Capital Region is not a uniform economic entity, and even less a social entity. It is home for about 1,1 million inhabitants.³ Roughly a quarter of the city's total population is of foreign origin. Slightly more than half of the non-Belgians (50.8 pc) originate from the countries of the EU-15.

Its territory covers 162 km² and consists of 19 bilingual (French-Dutch/Flemish) communes. These communes represent the smallest administrative level and are closest to the citizens (or residents) and their daily concerns. The communal authorities are composed by an executive body ("Bourgmestre" and "Echevins") and by a legislative body (Communal Council which is elected by direct, universal and compulsory suffrage every 6 years). The different municipal board members ("Echevins") share the Commune competencies.

The Brussels-Capital Region is also home for the European Commission, the European Council and some of the meetings of the European Parliament, as well as many other international organisations.

¹ <http://www.bruxelles.irisnet.be/en/region.shtml>

² <http://www.observatbru.be/documents/home.xml?lang=en>

³ *Statistical Indicators of the Brussels-Capital Region, Structure of the population 2009*, Brussels 2009, p. 18-32.

<http://www.bruxelles.irisnet.be/en/region.shtml>

http://portail.irisnet.be/nl/region/region_de_bruxelles-capitale/n_statistiques/

http://www.bruxelles.irisnet.be/fr/region/region_de_bruxelles-

[capitale/n_statistiques/analyses_et_statistiques/donnees_statistiques_thematiques/population_et_menages.shtml](http://www.bruxelles.irisnet.be/fr/region/region_de_bruxelles-capitale/n_statistiques/analyses_et_statistiques/donnees_statistiques_thematiques/population_et_menages.shtml)

http://www.bruxelles.irisnet.be/cmsmedia/fr/is_2009_population_structure.pdf?uri=ff80818127978cf701279a41886a005d

coordinating approach of different issues taking into account the interactions between them; and the active participation of the stakeholders, in particular the local inhabitants.

The methodology rests on 3 axes: to draw up a diagnosis of the health situation, with the participation of the inhabitants and/or users of the districts; the development of local projects related to the health determinants in a broad sense (environment, physical, mental and social health); and the introduction of exchanges of practices between operators and inhabitants.

It does not only start from strong links between health and the quality of the environment (political, economic, housing, transport...) and life (life styles...), but also from a bottom-up approach, based on local projects developed by the inhabitants: visits of the neighbourhood, panel discussions, exchanges with local actors and politicians and plans for action with the local operators.

The association also makes recommendations to decision-makers on a higher level (e.g. RDP). Since 2002 the Brussels region disposes of a Brussels Regional Development Plan. It will be revised in 2011. Priority 7 (out of 12) covers "social action: education, public services, health". It is up to the Brussels healthy city association to collect the recommendations about health for Brussels, to discuss them with all concerned parties and to get them generally accepted in order to have them integrated in the new regional plan.

4.3. NEED FOR SYNERGY AND DIALOGUE

This limited selection and the previous description of the health domain in the Brussels-Capital Region clearly show the multitude and diversity of the actors, the approaches, the working methods and the concrete projects. This is even more underlined in the two basic documents about the competences on the one hand and the concrete initiatives on the other hand, that are set up for the stakeholders and referred to on the Healthy Regions website.

The distance between the working field and the policy-makers – on so many different echelons – is also very variable. Too often we see that the flow is not optimal and a plea is made for a larger exchange which would allow a better mix of bottom-up and top-down approach.

Some crucial actors have a great interest for potential levers that are required to put health matters on the political agenda.

There is a strong sense of need for more synergy and mainly more exchange and concert at the policy-making level.

An important factor is the knowledge about the health condition that is collected by the Brussels-Capital Health and Social Observatory in her reports. This is a minimal requirement for a more evidence-based policy. In the real actions the actors prove to very diversely use or not use this knowledge. Multiple initiatives of the civil society moreover start from a bottom-up approach in which the diagnosis is made in cooperation with the inhabitants/participants.

All these contacts moreover show that there is a gap in the knowledge and/or familiarity with other health initiatives. A better exchange of information about all that is going on in the health domain in the Brussels landscape is without any doubt a must to be able to come to a regional strategic approach.

The demand for more networking is loud, even more so because a frequent remark is a criticism on the shortage of (financial) means. The particular Brussels situation, where a large variety of policy-makers exercise their influence and many competency domains are involved, also makes a patchwork of the financing measures. This implicates that e.g. a lot of means of the working field go to the search for funds. But on the other hand the political influence also weighs relatively heavy on the policy execution that can be governed by very temporary priorities.

It is remarkable that some of the concrete initiatives – particularly on the municipal level – still are a one-man shot, corresponding with the personal engagement of the involved persons. It is also at that level that the networking with other actors is sometimes minimal.

In the working field the ideas of community projects and direct participation of the civil society are firmly imbedded. There is also a demand for more dialogue between all the stakeholders. The demand for a 'health in all policies' or an 'inter-sectorial' approach is consequently big at this level.

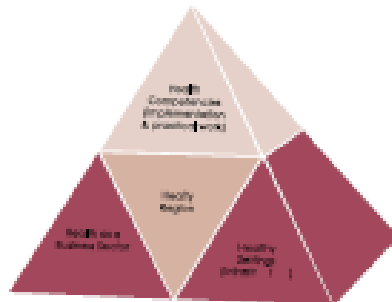


Figure 7: The healthy regions concept

The Healthy regions concept shows how a region can work in a holistic way to be considered a “Healthy Region” within the following areas:

- Health as a business sector

This area focuses on the regional development potential within the health sector, i.e. whether the region has a strategic view of the regional key competencies within health, development potentials and possible areas within the health sector with growth potential in terms of the creation of new employment, understood broadly as e.g. hospitals, medico, e-health, “Healthy Tourism” etc.

- Health Competencies

This area focuses on institutional health competences, i.e. how the region cooperates with local communities, how the region and local communities work strategically with health promotion, and how they plan, execute and evaluate health promotion activities.

- Healthy Settings

This area focuses on the activities close to the citizens and the infrastructures that are used to implement concrete health promotion activities. Is there a close link between the regional health strategy and the concrete health promotion and disease prevention activities implemented in settings close to the citizens?

The Healthy Regions project produced tools to support all 4 parts of the triangle.

The International Congress on the local and regional health programs (April 2008, Mons, Belgium) gave us the opportunity to exchange views with the participants about the project.

Health web in your living environment: your region, your municipality . . .

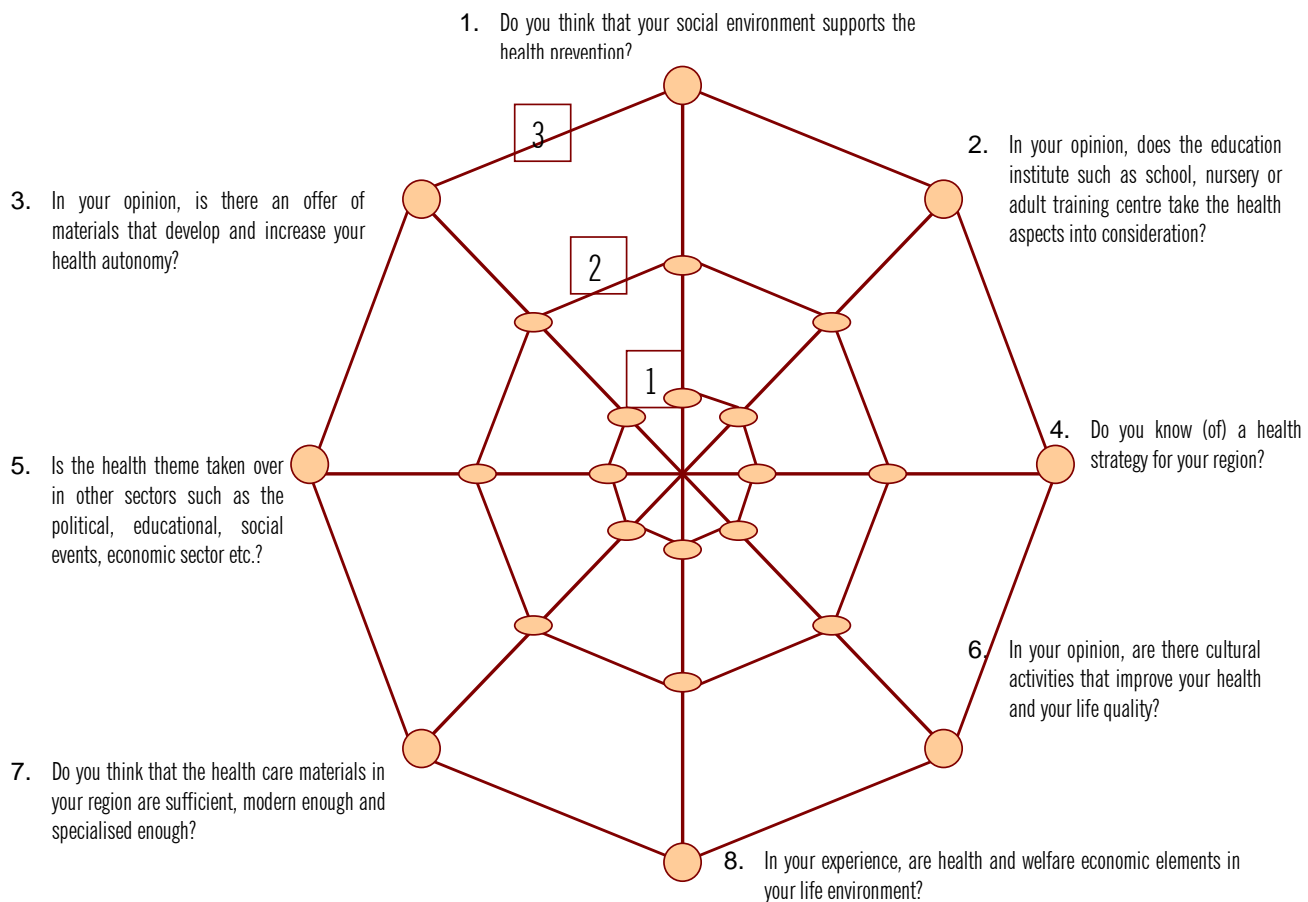


Figure 8: Dialogue tool: a spider web

Please respond to the 8 questions following your personal opinion and using a scale of 1 to 3 (1,25; 1,5; 1,75...):

- Level 1 = hardly
- Level 2 = partly
- Level 3 = largely

Indicate your opinion on the 8 axes of the web. Afterwards these points will be linked, giving us a new web.

Please also indicate what municipality or community you come from:

one of the municipalities of Brussels-Capital

Which one?

.....
.....

The French Community

The Flemish Community

In what field and/or on what subjects do you work?

.....
.....



5.4. BEST PRACTICES PROJECTS CATALOGUE

5.4.1. Projects catalogue

The projects catalogue gathers examples of public health pilot projects from the six participating regions that have been implemented and, in some situations, also evaluated.

E.g. for Brussels, a Nutritional Education Programme was included to discover the various food categories with the children of the schools of a Municipality of the Brussels-Capital Region.

However, for this catalogue we did not limit ourselves to the Brussels territory but selected projects from all over the country for Belgium.

Another project dating 2007 called 'Commune en forme' (in English "To be a fit municipality") included a contest organised on the initiative of the federal minister of Public Health and coordinated by the *Centre de Recherche et d'Information des Organisations de Consommateurs* (CRIOC). The geographical coverage was national: the three regions, i.e. Flanders, Wallonia and Brussels, were involved. This contest was placed in the framework of a promotion action for the National Nutrition and Health Plan for Belgium (PNNS-B), which aims to define a coherent nutritional policy.

"Je cours pour ma forme (JCPMF)¹⁸ (in English "I run for my Form ") is a physical condition programme based on running and organised by the *ASBL Sport et Santé*, in cooperation with the magazine "Running et Santé" (Zatopek).

Safety gymnastics and manual handling of loads in educational environment aims to promote health in a secondary school in Tubize. The school developed a project of ergonomic class to cure the observation of the bad sitting position and a course of "safety gymnastics" thus found all its meaning to prevent the risks of accidents at work and musculo-skeletal disorders.

Community "Health Workshop" (Atelier communautaire) Forêt-Quartiers-Santé (FQS – Forêt/Vorst health district) counts almost 2200 meetings a year with residents of the municipality: a topic is presented by an external "expert" followed by a discussion of the subject among the participants. The municipality tries to approach the problem of the "inequalities in health".

5.4.2. Other projects

The Belgian project partners also looked at other initiatives from the Healthy Regions concept point of view. The results of these analyses were presented to the other project partners in a project meeting.

Because so many local activities are already going on, we studied two existing projects stakeholders were working on instead of developing new pilot projects. So we looked at the Federal Nutrition and Health Plan (in which all regions are involved)¹⁹, at the Federal Plan for Sustainable Development²⁰ and at the (Brussels) Regional Development Plan²¹. The results of this analysis were presented to the project partner at one of the project meetings.

¹⁸ <http://www.jecourspourmaforme.be/FR/>

¹⁹ https://portal.health.fgov.be/portal/page?_pageid=56,7422388&_dad=portal&_schema=PORTAL

²⁰ http://www.fedweb.belgium.be/nl/publicaties/poddo_duurzame_ontwikkeling_plan_2009_20012.jsp
http://www.fedweb.belgium.be/fr/publications/spdd_plan_developpement_durable_2009_20012.jsp

²¹ <http://www.prd.irisnet.be/>
http://www.bruxelles.irisnet.be/nl/entreprises/maison/batiments_terrains_urbanisme/plan_regional_de_developpement_prd_.shtml
http://www.bruxelles.irisnet.be/fr/entreprises/maison/batiments_terrains_urbanisme/plan_regional_de_developpement_prd_.shtml

5.4.3. The Health Observatory of the Hainaut province (HOH)

In the province of Hainaut, the Health Observatory of Hainaut (HOH) is active. The local dynamics with regard to health promotion are in fact rather poor in the French Community in general. Even though structures such as the CPLS and associations do exist, the means that are made available are poor and there are few actors who relay the needs of the population to the political level. In that sense, the HOH in Hainaut is an exception.

The Province of Hainaut puts epidemiological data, a methodological support and intervention and communication tools at their disposal through the Health Observatory of Hainaut. It also offers trainings and the access to a documentation centre.

The HOH carries out actions to improve the health of the inhabitants of the province. The health promotion contributes to giving the population groups the means to assure a better control over their health status and to even improve it.

At the municipal level, the HOH organises a multi-sectorial "week of the well-being" in two 2 municipalities each year, integrating cultural, health promotion, nature and physical activities, as well as sustainable development.

The Observatory of Hainaut developed a Tri-annual plan 2010 -2012. The principles of the plan are multiple: start from the needs of the population; tackle the inequalities in health care; develop local actions close to the inhabitants; work together with other initiatives on a federal and regional level; and apply an inter-sectorial approach in a context of regional development.

We had a discussion with the Observatory for health of the Hainaut province and asked them about their health programme and their opinion on the dialogue tool.

dimensions of the health inequalities (housing, services at the disposal of the citizens, etc.). In the French-speaking part of Belgium this would mean the HOH and the CPLS, organisations that are involved in the practice of the health promotion.

In order to have a pretty complete tool, we must insist on the fact of referring to concrete examples that have been realised, for there is also the difference between the idea that one has of a matter and the reality of taking this matter into consideration.

The tool can also be used as brainstorming tool in other cases, like the municipalities. But in that case, the tool must be used in a meeting with an animator who explains each of the concepts. Then it would rather become an animation tool. That might function in the municipalities where there is already a local interest for the health promotion. This animation could then have an alarm function at a more strategic level and could further serve as a political relay device.

So the dialogue tool is a tool that the organisations, the politics must adapt to their proper needs.

Moreover, the three levels are not refined enough, particularly for the "health and economic growth" aspect: small things there can be realised, but it could be difficult to score them with 3 levels.

5.5. PROJECT EVALUATION

We were actively involved in the evaluation process set up by the external expert in project evaluation.

The participating regions of the Healthy Regions project were very diverse. This was quite a stimulating challenge. But it also made a particular situation of the Brussels Region inside the partnership. Because the policy context on a regional level was so complex, we chose for instance to work on a municipality level. However, while the competences of the municipalities are limited and the other political and social levels are so important in the regional health policy, we based ourselves on the overall regional level for our policy overview.

Even more, because of the particular situation in Brussels, as we explained before, we had to adapt the Healthy Regions methods and tools to the local situation.

The project ended on 24 October 2010.

7. Project team

METICES-TEF, ULB

Mrs DE TROYER Marianne

Mr. LEBEER Guy

OIVO

Mrs. VANHAEVRE Ingrid

Project Coordinator CRIOC

Mrs. TAUPINART Elizabeth

Left CRIOC in May 2008

Mrs. DEWULF Virginie

Left CRIOC in July 2009

Mrs. RECHT Pascale

Left CRIOC in January 2010

Mrs. BONIVER Delphine

Left CRIOC in May 2010

Junior Researchers

Mrs. RENARD Carine

Head of Research unit

Left CRIOC in November 2009

Mrs. DEVILLE Anaïs

Legal adviser

Mr. BOIKETE Christian

Head of Unit Public Relations

